



Victorian
Agency for
**Health
Information**

VAHI'S JOURNEY SO FAR

#DataSavesLives



@VAHI_Vic



@Lance_VAHI

DR LANCE EMERSON, VAHI CEO



Victorian
Agency for
**Health
Information**

WHY

IS VAHI NEEDED?



Patient harm is the

14TH LEADING CAUSE

of the global disease burden, comparable to diseases such as tuberculosis and malaria



While in hospital,

1 IN EVERY 10

patients is harmed



15% of health spending

IS WASTED

dealing with all aspects of adverse events

World Health Organization. Patient safety. Geneva: WHO; 2018. Available from: <http://www.who.int/news-room/facts-in-pictures/detail/patient-safety>

CHANGING THE FOCUS

From 'Era 2' accountability and scrutiny



Largely a one way communication



Monitor and PRISM – general reports for multiple audiences



Performance Monitoring Framework focused reporting



Health service specific reports



Target driven focus

To shared responsibility for quality and safety improvement



Ongoing feedback and review of our measures and reports



Tailored reports for defined audiences – created with their needs in mind



Quality and safety focused reporting



Comparison focused reports to support learning and sharing



Improvement and learning focus

ACHIEVEMENTS



SO FAR

REPORTS

427

individual issues of the *Board safety and quality report* distributed to health service boards

193



individual issues of *Inspire* distributed to clinicians

PERFORMANCE

Health service CEOs and boards provided with performance information for



188

MEASURES FROM 24 DATASETS,

covering quality and safety, governance and leadership, timely access to care and financial management

VAHI RESPONDED TO

636



data requests from researchers, government and others



VAHI CONDUCTED

47

data integrity audits of admitted patient data reported by Victorian public health services to the VAED

VAHI COMPLETED

91%

of the initiatives in our 2017–18 Corporate plan



SURVEYS AND USER TESTING

30,606



patients completed a survey that informed VAHI's first public patient experience report

150



VHIMS users signed up as 'Critical Friends' to test the new system for incident management reporting

WORKSHOPS AND CONFERENCES

435

clinical coders attended 11 VAHI education workshops



OVER

500

people attended VAHI events, including seminars and the Better, smarter care conference



IMPROVING VHIMS

The screenshot displays the VHIMS web application interface. At the top, there's a header with the VAHI logo and the text 'Victorian Agency for Health Information' and 'Victorian Health Incident Management System'. A navigation bar includes 'Incidents', 'Feedback', 'Actions', and 'My Profile'. The main content area shows a 'Who' section with a sidebar menu containing 'Who?', 'When?', 'Where?', 'What?' (with a plus icon), 'Why & How?', and 'Actions' (with a plus icon). The 'Who' section is active, showing a form for 'Who was involved?'. The form includes a 'Client ID/UR Number*' field with the value '54454' and a 'First name*' field with the value 'joe'. A status bar at the top of the form indicates 'Status: Outstanding actions'.

KEY BENEFITS

- Data entry time reduced by 75 %
- Data being provided back to services
- Easy reporting multi-person incidents i.e. behaviour/aggression
- Increased access - both mobile phones and tablets

WHERE WE ARE HEADING



WHERE WE ARE HEADING



Expanding data sets
(aged care, human services)



Australia's best portal



Private hospital reporting



Reforms



Enhanced analytics



Leading data governance



Technical and thought leadership



Public reporting

THANK YOU



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