

## VAH'S JOURNEY SOFAR





**#DataSavesLives** 

DR LANCE EMERSON, VAHI CEO



# WHY INTERIOR IS VAHINEEDED?







Patient harm is the

14<sup>TH</sup> LEADING CAUSE

of the global disease burden, comparable to diseases such as tuberculosis and malaria





While in hospital,

1 IN EVERY 10

patients is harmed





15% of health spending

**IS WASTED** 

dealing with all aspects of adverse events

World Health Organization. Patient safety. Geneva: WHO; 2018. Available from: http://www.who.int/news-room/facts-in-pictures/detail/patient-safety



## **CHANGING THE FOCUS**

### From 'Era 2' accountability and scrutiny



Largely a one way communication



Monitor and PRISM – general reports for multiple audiences



Performance Monitoring Framework focused reporting



Health service specific reports



Target driven focus

### To shared responsibility for quality and safety improvement



Ongoing feedback and review of our measures and reports



Tailored reports for defined audiences
– created with their needs in mind



Quality and safety focused reporting



Comparison focused reports to support learning and sharing



Improvement and learning focus



## ACHIEVEMENTS SO FAR



#### **REPORTS**

individual issues of the Board safety and quality report distributed to health service boards



individual issues of Inspire distributed to clinicians

#### **PERFORMANCE**

Health service CEOs and boards provided with performance information for



**MEASURES FROM** 24 DATASETS.

covering quality and safety, governance and leadership, timely access to care and financial management

#### VAHI COMPLETED

of the initiatives in our 2017–18



#### **VAHI RESPONDED TO**



data requests from researchers, government and others



#### **VAHI CONDUCTED**

data integrity audits of admitted patient data reported by Victorian public health services to the VAED

#### **SURVEYS AND USER TESTING**

30,606 150





patients completed a survey that informed VAHI's first public patient experience report

VHIMS users signed up as 'Critical Friends' to test the new system for incident management reporting

#### **WORKSHOPS AND CONFERENCES**

clinical coders attended 11 **VAHI** education workshops



people attended VAHI events, including seminars and the Better, smarter care conference





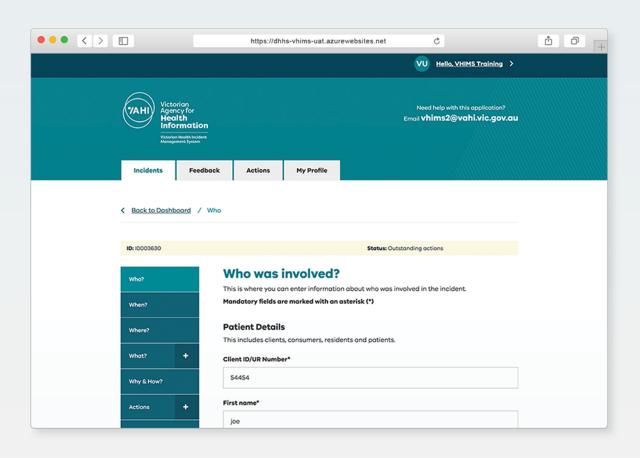








### **IMPROVING VHIMS**



#### **KEY BENEFITS**

- Data entry time reduced by 75 %
- Data being provided back to services
- Easy reporting multi-person incidents i.e. behaviour/aggression
- Increased access both mobile phones and tablets



# WEAREHEADING WEAREHEADING



## WHERE WE ARE HEADING



Expanding data sets (aged care, human services)



Australia's best portal



Private hospital reporting



Reforms



**Enhanced analytics** 



Leading data governance



Technical and thought leadership



**Public reporting** 



## THANKYOU









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