

# Critical care clinical dashboard working groups – expression of interest

## ABOUT THE CRITICAL CARE CLINICAL DASHBOARD

The Critical Care Clinical Network is developing a critical care clinical dashboard to enable clinical quality indicator data to be collected, accessed, analysed and viewed in one location.

The dashboard will allow users to understand how their critical care unit is performing at a glance and identify future areas for improvement.

Victorian critical care clinicians and consumers provided feedback on the clinical indicators they want developed within the dashboard during the network's 2018 forum. These indicators have been divided into themes, outlined below. A working group will be established for each theme.

Theme	Examples of indicators	Lead/s
<b>Demand</b>	<ul style="list-style-type: none"> <li>● Number of ventilated patients</li> <li>● Number of patients receiving renal replacement therapy</li> </ul>	John Santamaria and David Pilcher
<b>Supply and productivity</b>	<ul style="list-style-type: none"> <li>● ICU equivalents and occupancy levels</li> <li>● ICU length of stay</li> </ul>	Graeme Duke
<b>Processes</b>	<ul style="list-style-type: none"> <li>● Number of adverse events, such as falls</li> <li>● Co-morbidity</li> <li>● Patient reported experience measures</li> </ul>	John Santamaria
<b>Outcomes</b>	<ul style="list-style-type: none"> <li>● Mortality</li> <li>● Patient reported outcome measures</li> <li>● Longterm outcomes</li> </ul>	John Santamaria and David Pilcher
<b>Paediatric</b>	<ul style="list-style-type: none"> <li>● Tailored from other indicators</li> <li>● Transfers</li> </ul>	Felix Oberender and Frank Shann
<b>Dashboard – data visualisation</b>	-	David Pilcher and Cameron Knott

## WHY JOIN ONE OF THE WORKING GROUPS?

As a member of our working groups you will:

- collaborate with Victorian clinicians and consumers to use data to support quality and safety in critical care
- have a unique opportunity to develop statewide indicators from new and existing data sources
- assist in the design of the dashboard and data visualisation
- work with Critical Care Clinical Network Insight subcommittee and local health services to understand how to use the dashboard

Each working group will be led by members of Critical Care Clinical Network Insight subcommittee.

## WHO ARE WE LOOKING FOR?

Critical care **clinicians** from metropolitan, regional or rural areas in public and private hospitals with:

- an interest, expertise or experience in working with quality and safety data
- relevant clinical background, such as medicine, nursing, allied health, pharmacy and adult retrieval.

**Consumers** with:

- experience of critical care – including intensive care unit, high dependency or critical care unit – as a patient or family member of a patient
- an interest in monitoring and improving healthcare quality and safety.

## TIME COMMITMENT

Members will contribute around 30 hours of their time over 12 months. This includes formal working group meetings, informal catch-ups with other members and work between meetings.

Working groups will meet on a regular basis throughout 2019. The frequency, duration, format and location of the meetings will vary depending on the group.

## WHAT ELSE DO I NEED TO KNOW?

- Submit your application by **Thursday 28 February 2019**.
- Applicants will be advised of the outcome of their application by Friday 15 March 2019.

## HOW TO APPLY

Send your application to [criticalcare.clinicalnetwork@safercare.vic.gov.au](mailto:criticalcare.clinicalnetwork@safercare.vic.gov.au) and include:

- **'Critical care clinical dashboard'** in the subject line
- A couple of paragraphs telling us:
  - which two indicator themes you would be interested in and why
  - any relevant experience or skills you will bring to the working group
- a completed confidentiality agreement (page 3 of this document)

## MORE INFORMATION

Bianca Levkovich

Project Lead, Critical Care Clinical Network

9096 7156

[criticalcare.clinicalnetwork@safercare.vic.gov.au](mailto:criticalcare.clinicalnetwork@safercare.vic.gov.au)

# Potential conflict of interest and confidentiality form

## CONFLICT OF INTEREST

Critical Care Clinical Network committee or working group members must declare any potential personal, professional, or work-related conflicts of interest:

- upon commencing involvement with the network, as applicable
- where a matter giving rise to a potential conflict of interest is to be tabled at a meeting, prior to the commencement of that meeting
- where a matter giving rise to a potential conflict of interest is raised during a meeting, as soon as practicable during the meeting.

A conflict of interest may include for example, where there may be possible financial gain for the member or their employing organisation through knowledge, decisions or information obtained as a member of the Critical Care Clinical Network committees or working groups.

In the event of a member declaring a potential conflict of interest, the chair of the Governance committee or subcommittee will identify a method of addressing the conflict. The member must comply with the chair's decision. Any declared conflict of interest will be recorded in the minutes of the committee meeting.

I ..... (insert full name) of ..... (insert organisation name) declare that in relation to the Critical Care Clinical Network committee or working group ('the Subject), to the best of my knowledge, I do not have:

- any immediate relatives or close friends with a financial interest in the Subject
- any personal bias or inclination which would in anyway affect my decisions in relation to the Subject
- any personal obligation, allegiance or loyalty which would in any way affect my decisions in relation to the Subject (i.e. a 'conflict), except as set out below:

- 1) .....
- 2) .....
- 3) .....

I undertake to make a further declaration detailing any conflict, potential conflict or apparent conflict which may arise during the period I serve on the Critical Care Clinical Network committee or working group. I agree to abstain from any decision where such a conflict arises.

Signed: ..... Date: .....

## CONFIDENTIALITY

Critical Care Clinical Network committee or working group members must ensure that any information acquired or created through participation in the network activities is only used for performing their duties as a member. Members must not use their knowledge of confidential committee or working group issues for the benefit, gain or advantage of any individual, private or public organisation or group.

I ..... declare that any information acquired by me or created through my participation in the Critical Care Clinical Network committee or working group will only be used for performing my duties as a member. I will not use my knowledge of confidential committee or working group issues for the benefit, gain or advantage of any individual, private or public organisation or group that I am affiliated with.

Signed: ..... Date: .....

# Frequently asked questions

## WHO IS SAFER CARE VICTORIA

Established in January 2017, Safer Care Victoria (SCV) is the state's healthcare quality and safety improvement agency. We work with patients, families and carers, clinicians and health services to monitor and improve the quality and safety of care delivered across our public health system.

### Read our publications

- [Framework for Clinical Networks](#)
- [Clinicians as partners: A framework for clinician engagement](#)
- [Safer Care Victoria Corporate Plan](#)
- [Safer Care Victoria Annual Report](#)
- [Safer Care Victoria Strategic Plan](#)

## WHAT IS SCV'S RELATIONSHIP WITH THE DEPARTMENT OF HEALTH AND HUMAN SERVICES?

SCV is an administrative office of the Department of Health and Human Services.

At a functional level, we provide advice to the department on clinical quality and safety implications of policy, planning and funding decisions.

A memorandum of understanding is in place and sets out the principles that underpin this relationship and outlines the shared services arrangements.

## WHAT ARE THE CLINICAL NETWORKS?

Clinical networks provide clinical leadership, expertise and advice to SCV, with the ultimate aim of improving consumer outcomes and experience. Our clinical networks are tasked with reducing unwarranted variation by promoting the development and implementation of evidence-based guidelines and clinical protocols.

There are 11 clinical networks that are part of SCV:

- Cardiac Clinical Network
- Care of Older People Clinical Network
- Critical Care Clinical Network
- Emergency Care Clinical Network
- Infection Clinical Network
- Maternity and Newborn Clinical Network
- Mental Health Clinical Network
- Paediatric Clinical Network
- Palliative Care Clinical Network
- Renal Clinical Network
- Stroke Clinical Network

Each network has a governance committee, an insight (data and evidence) subcommittee and various working groups.

## **WHAT IS THE CRITICAL CARE CLINICAL NETWORK?**

The Critical Care Clinical Network supports the delivery of efficient, effective and equitable healthcare for critical care patients in Victoria. The network aims to improve quality and safety through an integrated statewide approach.

It has formal governance structures and a clinical lead and strong links with bodies such as Australia and New Zealand Intensive Care Society and Australian College of Critical Care Nursing. The network engages with the healthcare sector to support best practice and to address issues that might impact on delivery of high-quality services.

## **WHAT IS THE GOVERNANCE COMMITTEE?**

The clinical network governance structures represent the network consumer, carer and clinician member interests and provide a mechanism for decision making and information exchange with SCV.

## **WHAT IS THE INSIGHT SUBCOMMITTEE?**

The clinical network insight subcommittee facilitates the identification of, access to, and use of meaningful clinical data. Specific to this committee is the ability to identify, analyse and interpret data and use this information to participate in decision making processes.

## **WHAT ARE WORKING GROUPS?**

Working groups are established to focus on specific issues or projects and are considered an important engagement strategy for the network. Working groups are usually short-term and focus on delivering a specific outcome based on the network's priorities. Consumer representation on working groups may be targeted to people with a special interest or expertise in the area of focus.

## **WHAT REMUNERATION IS OFFERED?**

Consumer and carer representatives and private practitioners such as general practitioners will be eligible for remuneration.

## **CAN I APPLY IF I LIVE AND WORK IN A REGIONAL OR RURAL AREA?**

Yes. Regional and rural consumers and carers can apply. Video/teleconferencing facilities are available.