
COVID + Learning Network Webinar Questions

OFFICIAL

Improvement Science at Pace – Standardisation in the medium risk COVID+ Pathway

Questions and answers

Q1: How do patients get the oximeter to their home? Who is the courier? Do you collect, clean and re-use oximeters?

A: This depends on the health services.

- St Vincent's Hospital Melbourne is using a corporate 13CABS account to transport pulse oximeters to consumers at home, Australian Healthcare Associates (AHA) staff to retrieve pulse oximeters using infection control approved protocol for pick up, cleaning and return to the equipment pool.
- Alfred Health is using Golden Logistics at the moment. Equipment is collected from drop boxes by the courier and delivered contactless to the home. A trial on a postage paid return method is being carried out along with the use of AHAs to collect and clean under a protocol before returning to the pool of equipment. However, there is currently a state-wide shortage in supplies of pre-paid envelopes from Australia Post so the option for postage paid return might not be available.

Q2: Are the written consumer resources for medium pathway home oxygen available online?

A: The resources will be available on the COVID clinical shared resources SharePoint page has been created. The page is intended for use by clinicians involved in the delivery of COVID-19 care. To register for access to the COVID clinical shared resources site, please email centresofclinicalexcellence@safercare.vic.gov.au.

Q3: Is Alfred Health's video on how to use the oximeter available in different languages, or AUSLAN?

A: This is currently work in process with Department of Health to have the video available in multiple languages.

Q4: Is there any audits of the pathways related to medical outcomes, morbidity and mortality? Is there any evaluation of low-risk pathways and time spent on patient care?

A: Not answered.