Paediatric Critical Health Resource Information System

Frequently asked questions (FAQs) updated 15 December 2022

We are excited to announce that Adult Retrieval Victoria, Ambulance Victoria (ARV, AV) has significantly updated the Paediatric Critical Health Resource Information System (Paediatric CHRIS) on 15 December 2022 to enhance useability and visual display of data. Paediatric CHRIS was introduced on 16 March 2022 across the State, aiming to support clinical and patient flow decision making for children who need inpatient care. Participating sites are now able to input and review paediatric inpatient bed capacity and availability in real time across Victoria.

What is the Paediatric Critical Health Resource Information System (CHRIS)?

The Paediatric Critical Health Resource Information System (Paediatric CHRIS) is a real time, web-based bed occupancy reporting tool used by health services. It provides a statewide, and, hospital level view of paediatric capacity, and available resources, based on regular hospital data input. The CHRIS system is a straightforward data platform, designed to capture a small number of fields enabling timely information and visibility about the paediatric system as a whole.

What health service data needs to be entered and when?

- Participating health services will enter their paediatric inpatient information **twice daily (between 8.00am – midday and between 8.00pm –midnight)** via the Paediatric CHRIS portal e.g. on:
  - bed capacity and occupancy
  - coronavirus (COVID-19) cases
  - staffing unavailable due to COVID-19.
- See the Paediatric CHRIS, Safer Care Victoria webpage for more information, including the Paediatric CHRIS Data Dictionary and Paediatric CHRIS flyer, ARV, AV for information about data entry.

Who can enter the data and see reports?

- There are two types of access which participating health service should receive by 15 March 2022:

  1. **Hospital administration access (generic user log in and password) to manage data (read/write access)** for their hospital and see dashboard for other participating hospitals i.e. for Nurse Unit Managers (NUMs) or Operational directors/leaders (paediatric tertiary hospitals) to share with multiple users

  2. **Individual administration access to manage data (read/write access)** for their hospital and see dashboard for other participating hospitals and view reports for their hospital only. i.e. for Directors of Paediatrics, NUMs or Operational directors/leaders (paediatric tertiary hospitals) to use for themselves.

Please contact support@chris.health.gov.au if you need support with accessing or using the Paediatric CHRIS or the acutecarelhn@safercare.vic.gov.au for any general enquires.