

Thank you for scanning the QR code.

We know that caring for a sick child in the Emergency Department can be very busy and stressful for a parent/carer. We also recognise the importance of hearing from parents/carers about their experience whilst being in the ED.

We have designed a **quick 3-minute survey** for your feedback and you can complete the survey at your convenience. Please complete all of the questions asked – every little bit helps us improve. The information you provide will help us to help improve the early recognition of children who are getting worse/sicker in Emergency Departments.

The completed survey will be collected and stored by Safer Care Victoria*. The survey is voluntary and will not affect the care of your child.

**Safer Care Victoria (SCV) is the State's healthcare quality and safety improvement specialist. SCV work with clinicians and consumers to help health services deliver better, safer healthcare.*

Part 1 – Knowing your child is getting worse	
I am confident knowing when my child is getting sicker/worse.	<input type="checkbox"/> Yes <input type="checkbox"/> No

Part 2– If you are worried your child is getting worse while in the Emergency Department, there is a process to follow to raise your concerns	
I understand the process to raise my concerns if my child is getting worse/sicker.	<input type="checkbox"/> Yes <input type="checkbox"/> No
I am confident to use this process if my child is getting worse/sicker in the Emergency Department.	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input checked="" type="checkbox"/> N/A

Part 3– Responding to your concerns	
Did you have concerns your child was getting worse/sicker in the Emergency Department?	<input type="checkbox"/> Yes <input type="checkbox"/> No
If yes, did you feel satisfied staff listened to and addressed your concerns?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A

Part 4– Please press SUBMIT button at top right. Survey complete. Thank you.
