

# Clinical Governance Assessment tool for Boards

Assessing capability to create an action plan for improvement

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**To create an organisational environment that delivers outstanding care, Boards must first understand their current level of clinical governance capability and where they want to be. The Clinical Governance Assessment Tool for Boards (the tool) supports you to make this assessment, so that you can plan your improvement journey.**

Each of the five clinical governance domains described in *Delivering High Quality Healthcare: Victoria's Clinical Governance Framework*, including leadership, should undergo a continual process of improvement, monitoring, and evaluation to facilitate the provision of safe, effective, and person-centred care in our Victorian health services. The tool has been designed to support you to identify gaps in your Boards clinical governance knowledge and processes and may:

- prompt discussions about the Boards strengths and areas for potential improvement
- direct you to potential options for Board skill development
- stimulate ideas for strengthening new and existing clinical governance behaviours.

The tool provides your Board with a learning opportunity. It will point you to new skills and behaviours to aim for, helping you to close the gap between where your clinical governance capability currently sits and where you'd like to be.

## What is the tool?

The tool is an online form that uses questions in six clinical governance domains to assess Board behaviour and functioning in relation to key clinical governance concepts, core processes, and behaviours:

 Board Prioritises Quality: Board Quality Culture and commitment	 Treat me with respect Equitable and Patient-Centred Care
 Keep Me Safe: Safe Care	 Help Me Navigate My Care: Timely and Efficient Care
 Provide Me with the Right Care: Effective care	 Help Me Stay Well: Community and Population Health and Wellbeing

The tool provides a self-assessment of clinical governance performance and a clinical governance performance rating.

**Figure 1: Clinical governance performance levels**



## Who should use it?

The tool is currently open and available to all Victorian public health service Board members. We encourage Boards to complete the tool as a group to assess their strengths and identify areas for potential improvement in their application of clinical governance skills and behaviours.

## How do I use it?

Each individual completing the tool is provided with a copy of their answers and is directed to clinical governance workshops and resources for self-directed learning. If your whole Board completes the tool, you can request a whole Board report of aggregated results. The whole Board report may be used to stimulate discussions on your organisational strengths, areas that could be improved, and create an action plan for improvement. The questions from the tool may assist you to identify change ideas to help you improve key clinical governance processes and behaviours at your health service.

The best part is that the tool may be taken again in the future to evaluate the effectiveness of your improvement work over time. We recommend completing the tool annually.

## Further information

If you'd would like further information or would like to complete the tool please contact: [culture.capability@safercare.vic.gov.au](mailto:culture.capability@safercare.vic.gov.au).