
July 2023

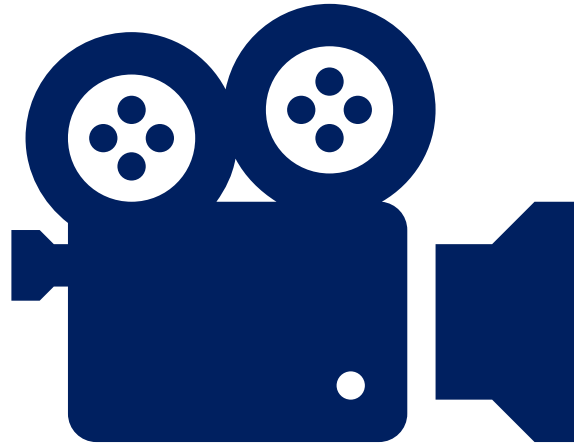
Mental Health Learning Health Network

Mental Health Improvement Program: Driving
reform in partnership with health services

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Webinar to be recorded



Today's webinar will be recorded

By continuing to attend you are consenting to the recording.

You may turn off your camera if you prefer.

Acknowledgment of Country

I acknowledge the Traditional Custodians who have lived and loved this country through the vastness of time.

I honour the Wurundjeri People of the Kulin Nation whose country I stand today. I pay my respects to the old people, to the Elders and Ancestors who are the safekeepers and caretakers of the oldest living culture on the planet.

**For this land always was, and always will be,
Aboriginal Land.**



Banks of the Yarra River

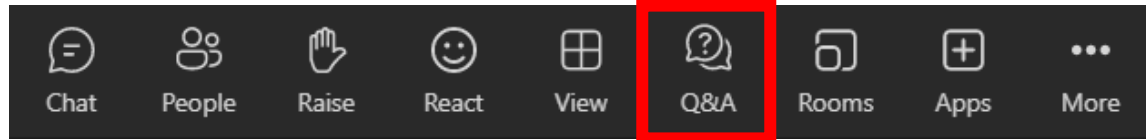
Recognition of Lived Experience

We would like to recognise people with a lived experience of trauma, neurodiversity, mental ill health and substance use disorders, their families, carers and supporters.

This recognition extends to the clinical and non-clinical workforces that support people with lived experience.

Before we start

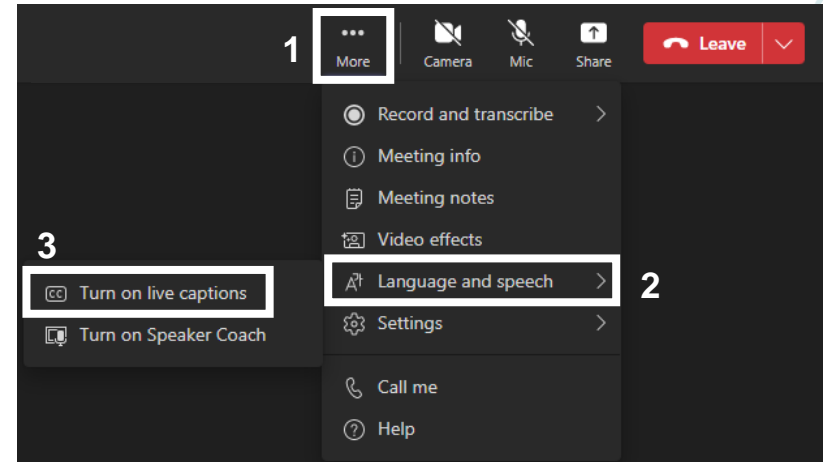
- Throughout the webinar you can ask questions by typing your question into Q&A



- There will be dedicated time to address questions about the Mental Health Improvement Program at the end of the session.
- We will do our best to answer questions during this time. Those unanswered will be followed up outside of the session.
- This session will be recorded and made available on the SCV website: <https://www.safercare.vic.gov.au/improvement/learning-health-networks/mental-health-learning-health-network>

How to access live captions

1. Click the '**More...**' drop down option in the Teams function bar
2. Select '**Language and speech**'
3. Select '**Turn on live captions**'



Sensitive content

We encourage and respect the use of self-care including:

- Implementing well-being strategies that have worked for you when hearing sensitive content
- Stepping out of the session if required to seek support
- Contacting a support champion



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Objectives

MH Learning Health Network (LHN) Webinar Series

- Mental Health LHN *Improvement Conversation* webinar series that aims to share learnings about what is working well in Mental Health care and reform in Victoria

Today's webinar

- To provide an overview of the Mental Health Improvement Program (MHIP) priority initiatives that are driving reform in partnership with health services in response to the agenda set out by the Royal Commission.

Agenda

Topic	Presenter
Welcome from Chief Mental Health Nurse and Senior Sponsor of Mental Health Improvement Program initiatives	Anna Love
Overview of Mental Health Improvement Program	Jane Burns
Examples of our work: <ul style="list-style-type: none">- Towards Elimination of Restrictive Practices- Adopting the Zero Suicide Framework- Improving Sexual Safety within Mental Health Inpatient Units- Reducing Compulsory Treatment	Kate Thwaites Michael Jones Mary Tsiros Misha Adair Rebecca Helvig
Q&A	Misha Adair
Reflection	Jane Burns
Close	Jane Burns

Chief Mental Health Nurse & Senior Sponsor

Anna Love, Chief Mental Health
Nurse &
Senior Sponsor for MHIP Initiatives
Safer Care Victoria



Overview: Mental Health Improvement Program

Kate Thwaites, Deputy Chief Mental Health Nurse &
Director Mental Health Improvement Program
Safer Care Victoria



Mental Health Improvement Unit Safer Care Victoria

Quality improvement leadership and support for services

- Promote continuous improvement
- Provide system leadership on quality and safety
- Provide professional, clinical and practice leadership for mental health and wellbeing services
- Promote awareness and understanding of high-quality service delivery across the mental health and wellbeing system
- Codesign quality and safety improvement programs with people with lived experience
- Issue practice guidelines and frameworks

The Chief Mental Health Nurse moved to Safer Care Victoria to lead and support the Mental Health reform recommendations

Relationship focused on quality improvement and support

Department of Health

Mental Health and Wellbeing Division

Mental health and wellbeing strategy, policy and service performance accountability

- Set vision and strategy
- Use policy and funding arrangements to enable high-quality and safe services
- Use performance monitoring and accountability arrangements and Regional Mental Health and Wellbeing Boards to oversee quality and safety
- Use regulatory mechanisms to address service failures
- Collect and publish meaningful data

Chief Psychiatrist , Mental Health and Wellbeing Division

Clinical leadership and oversight of specific mental health practices

- Continued existing functions (including clinical leadership, oversee use of specific practices and investigate quality and safety issues)
- Two key changes to the role:
 - Jurisdiction to include correctional facilities
 - Responsibility for continuous improvement functions transferred to Safer Care Victoria

Relationship focused on performance monitoring and accountability, compliance

Mental health and wellbeing service providers

Mental Health and Wellbeing Commission

- Monitor and report on system-wide quality and safety
- Inquire into challenges to the provision of safe and good quality mental health and wellbeing service delivery
- Advise Victorian Government on issues of concern, areas for improvement
- Receive and respond to complaints about service delivery from consumers, families, carers and supporters

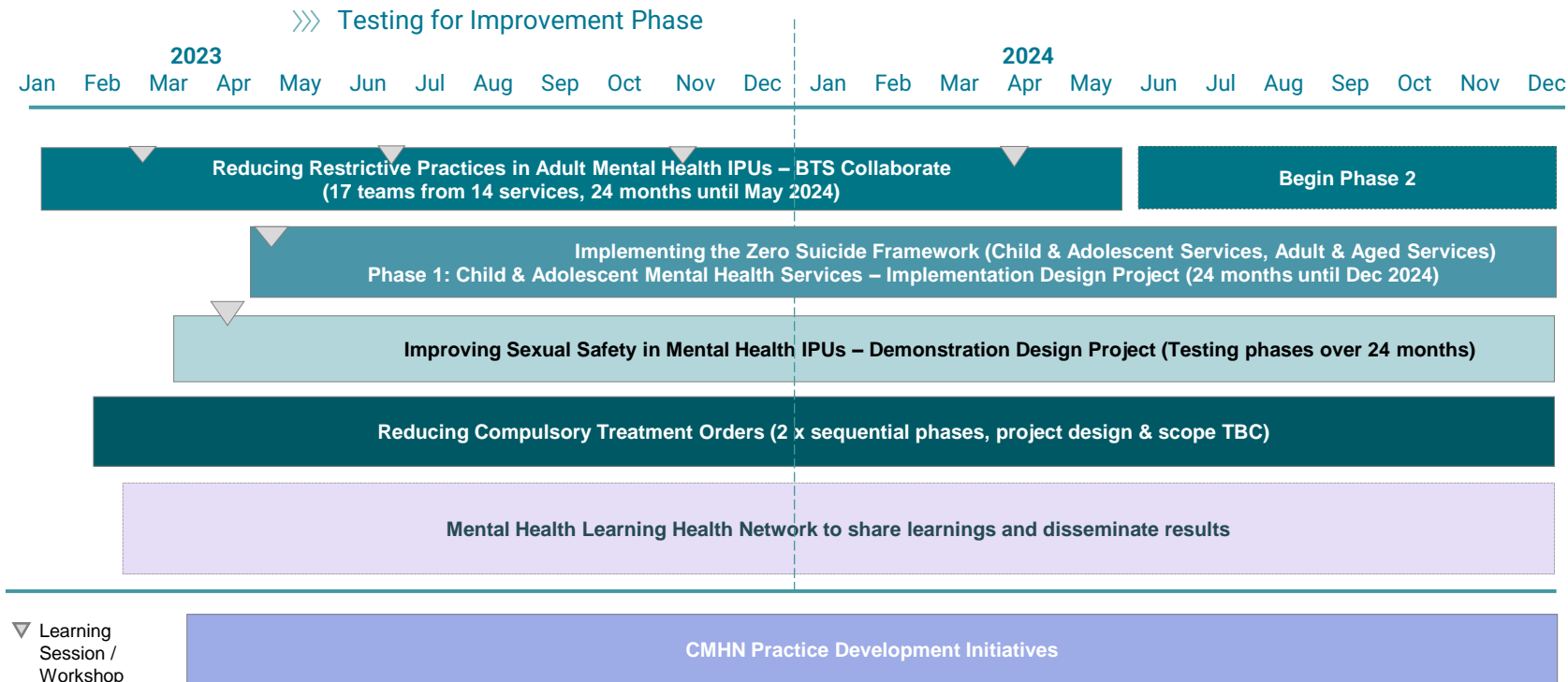
Relationship focused on system oversight, complaints handling

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Royal Commission recommendation 52

1. Safer Care Victoria establish the Mental Health Improvement Program
2. Drive targeted improvement initiatives on the following priority areas:
 - Preventing gender-based violence
 - Towards elimination of restrictive practices
 - Preventing suicides in mental healthcare settings
 - Reducing compulsory treatment in the community

Mental Health Improvement Program & Chief Mental Health Nurse



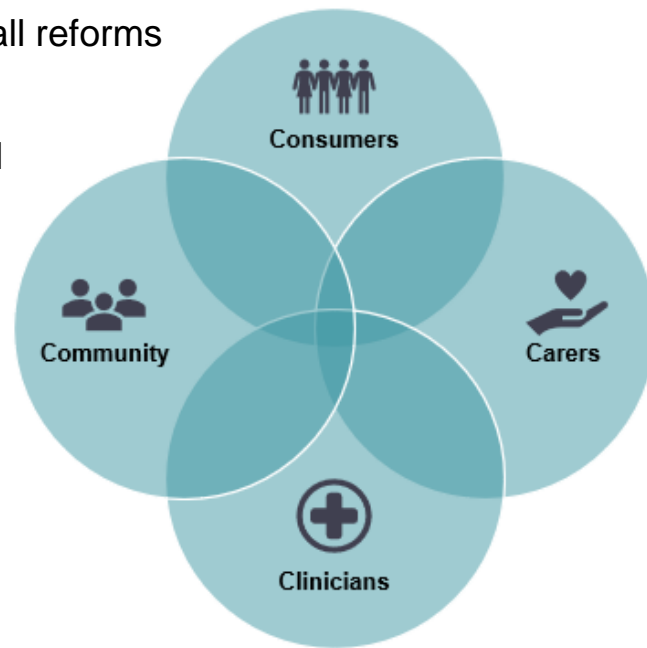
Mental Health Improvement Program – *how we work*

Lived Experience partnership:

- Lived Experience consumers and carers at the core of all reforms
- Roles embedded at all levels and in all our work
- Partnering with workforce, peak bodies, consumers and
- carers, broader Victorian community

Principals:

- Co-design
- No blame
- Power equalising
- All share all learn Safety for all



Delivering initiatives through partnership

Initiative	Presenter
Safety for all: Towards Elimination of Restrictive Practices initiative	Michael Jones , Senior Project Officer & improvement advisor
Implementing Zero Suicide Framework	Mary Tsiros - Project Lead ZSF & carer lived experience
Improving Sexual Safety in Mental Health Inpatient Units	Misha Adair – Senior Project Officer, Consumer Lived Experience
Reducing Compulsory Treatment Orders	Rebecca Helvig , Acting Manager, Senior Project Officer

Safety for all: Towards Elimination of Restrictive Practices

Michael Jones

Senior Project Officer



Grampians SCV Learning health network presentation

2023-06-26 02:06 UTC

Recorded by

Michael Jones (DHHS)

Organized by

Michael Jones (DHHS)

Adopting the Zero Suicide Framework

Mary Tsiros

Project Lead of Zero Suicide Framework,
Lived Experience





Improving Sexual Safety within Victorian Mental Health Inpatient Units

Misha Adair

Senior Project Officer, Lived Experience



Improving Sexual Safety within Victorian Mental Health Inpatient Units

Reducing Compulsory Treatment

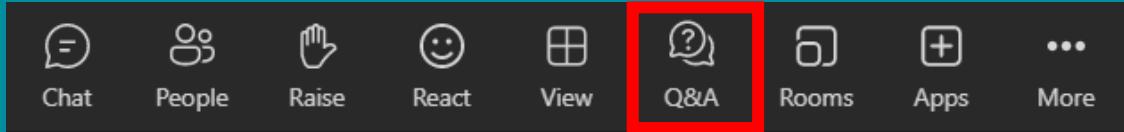
Rebecca Helvig

Acting Manager



Questions & Answers:

Mental Health Improvement Program



Reflections



Feedback



Next Session

When: Late August

Topic: Mental Health Improvement: Partnering with
and for those with Lived and Living Experience

Where: Virtual, MS Teams platform

Get in contact

- To register for future webinars email us:
mentalhealthlhn@safercare.vic.gov.au
- If you have specific questions or feedback relating to the Mental Health Improvement Program (MHIP) please email: mentalhealthimprovement@safercare.vic.gov.au
- Webinar recordings will be made available on our website in coming week for future viewing:
<https://www.safercare.vic.gov.au/improvement/learning-health-networks/mental-health-learning-health-network>

