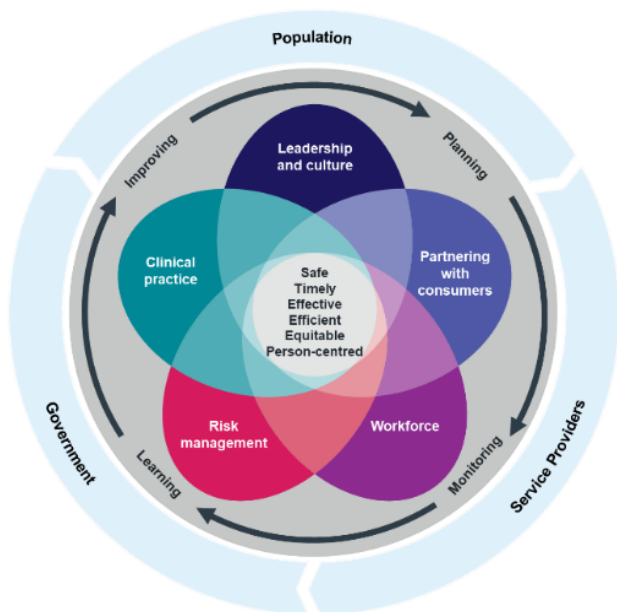# Safer Care Victoria Clinical Governance Maturity Matrix

This factsheet provides key information about the Clinical Governance Maturity Matrix (CGMM)

What is clinical governance?

The [Victorian Clinical Governance Framework](#) (VCGF) defines clinical governance as the integrated systems, practices and culture that are underpinned by a cycle of continuous planning, monitoring, learning and improvement, all in the pursuit of high-quality care delivery.

The VCGF identifies five interrelated domains required to deliver high-quality care: Leadership and culture, Partnering with consumers, Workforce, Risk management and Clinical practice.

What is a maturity matrix?

- An assessment tool used to identify progress towards a goal or best practice
- Identifies domains, criteria and levels or indicators of maturity
- Supports identification of areas that require focused improvement
- Enables monitoring of maturity over time.

What is the CGMM?

An organisational self-assessment tool to measure clinical governance maturity, building on the VCGF, designed specifically for use within individual health service organisations.

The CGMM includes a toolkit of resources including guides, slideshow templates, and automated data reports to support your clinical governance self-assessment.

Why assess clinical governance maturity?

The CGMM supports reflection, celebrates progress and guides improvement planning. Understanding organisational clinical governance maturity enables health services to:

- Identify clinical governance strengths and gaps
- Identify and prioritise clinical governance improvement areas
- Encourage honest reflection and shared learning across teams, without focusing on scores or comparisons
- Support continuous improvement by developing and implementing plans and monitoring clinical governance maturity over time.

Who contributes to the CGMM process?

The CGMM has been designed for individual health services to strengthen clinical governance by:

- Engaging staff across all departments to build a shared understanding of local clinical governance
- Sharing findings and plans with health service consumers, Boards, staff, and governing bodies to support continuous improvement.

The CGMM toolkit can be downloaded on the SCV website. [Email](#) us for more information ✉.